

How to Read Your Bill

1. Billing Inquiries: Contact customer service between 8 a.m. and 5 p.m. at the phone number shown on your bill.

2. Account Summary: Shows your account name, account number, service address, service period, account balance and **due date**.

3. Current Bill Summary: Shows previous balance, payments made, adjustments and amount past due. *Please Note: Any amount past due needs to be paid **immediately** to prevent interruption in service.

4. Fees:

REFUSE – The Refuse Fee should be zero since Athens Services provides and bills for refuse service.

SERVICE FEE – The Service Fee is charged to each customer connected to our water system and is based on the size of your water meter. This fee helps cover the cost of maintaining the City water system.

WATER – The Water Fee is based on the amount of water consumed in a two month period (1 billing unit = 100 cubic feet = 748 gallons), which is multiplied by the usage rate.

UTIL TAX – The Utility Tax is 5% tax on the water Service Fee and Water consumption fee.

5. Total Due: This is the amount due and payable. It represents any past due amount plus any new charges. Please note any amount past due needs to be paid **immediately** to prevent interruption in service.

6. Read Date: The date your water meter was read.



City of Whittier
PUBLIC WORKS DEPARTMENT
13230 Penn Street
Whittier, California 90602-1772
(562) 567-9530 www.cityofwhittier.org

CURRENT BILL SUMMARY

| | |
|------------------|--------|
| Previous Balance | 134.35 |
| Payments | 134.35 |
| Adjustments | .00 |
| Amount Past Due | .00 |

ACCOUNT SUMMARY

| | |
|-----------------|----------------------|
| Bill Date | 04/30/2018 |
| Customer name | JOHN DOE |
| Account number | 0010351-01 |
| Service address | 100 MAIN STREET |
| Service period | 02/28/18 to 04/30/18 |
| Account balance | 244.20 |
| Due Date | 05/15/2018 |

| | |
|----------|--------|
| REFUSE-S | .00 |
| SRV FEE | 80.70 |
| WATER | 151.87 |
| UTIL TAX | 11.63 |

Bi-Monthly Water Used: 69 BU

| Read Date | Meter | Size | Curr Reads | Prev Reads | Curr Cons | Last Year Cons |
|-----------|---------|------|------------|------------|-----------|----------------|
| 04/11 | V537874 | .75 | 3720 | 3651 | 69 | 49 |

Current Charges 244.20

Total Due 244.20

Please detach here and return bottom portion with your payment. THANK YOU.



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Remittance Copy
Please return with payment
UTILITY BILL
Bill Date 04/30/2018

| | |
|-----------------------------------|------------|
| Account Number | 0010351-01 |
| Past Due Charges Due Immediately | .00 |
| Current Charges Due by 05/15/2018 | 244.20 |
| Total Amount Due | 244.20 |

Service Location 100 MAIN STREET

JOHN DOE
100 MAIN STREET
WHITTIER, CA 90601



07201100600000024420

7. Meter Information: Meter is the number of your water meter. Size is the size of your water meter in inches (.75 = 3/4 inch). The Service Fee is based on the size of your water meter.

8. Water Usage Summary: This area shows your previous and current meter readings. The difference (Current Consumption) is your water usage during the current billing cycle. The Current Consumption figure is based on a billing unit that equals 100 cubic (100 cubic feet = 748 gallons).

9. Last Year Consumption: This allows you to compare your water usage last year during a similar billing cycle with your current water usage.

10. Comments: This area is used by the City to add a message for all customers concerning your water service or general City announcements.

11. Remittance Stub: Remit this portion of the bill with your payment. See the reverse side of your bill for payment options.